

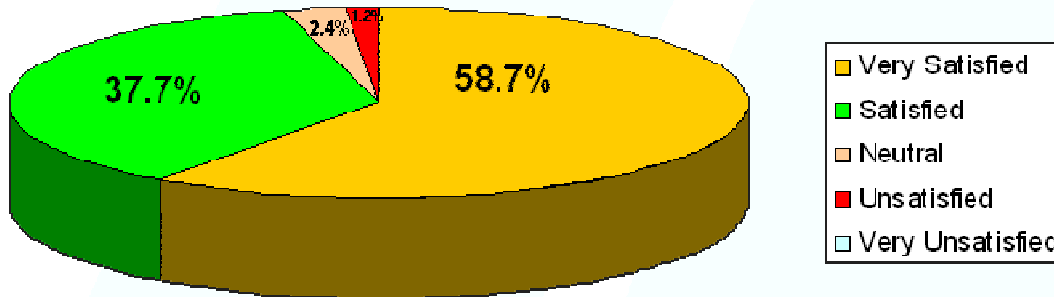
What Our Customers Think

YOU BUILD HOMES. WE BUILD CONFIDENCE.

Master Manuals conducted an electronic survey of over 300 customers from June 15-July 15, 2006.

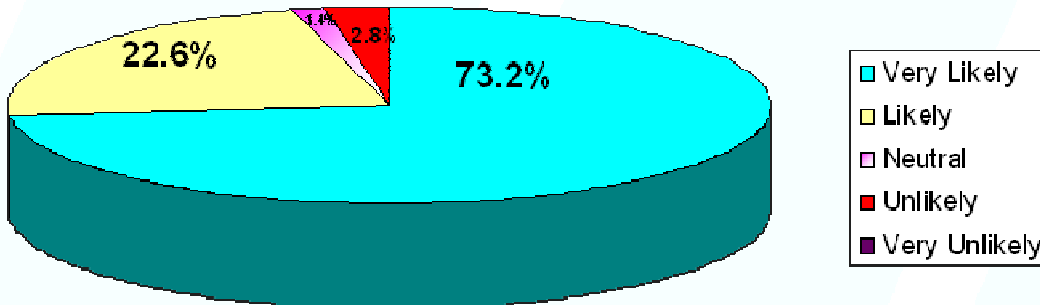
Overall, how satisfied are you with Master Manuals solutions?

A 96.4% SATISFACTION RATE!



How likely are you to use Master Manuals again in the future?

A 95.8% REPEAT BUYER RATE!



How likely would you be to recommend Master Manuals to other business units/divisions?

A 92.8% REFERRAL RATE!

